

2015 Standards

Organization of Documents for Progress Reports and Other Submissions

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Introduction

Program Directors of CAAHEP-accredited medical assisting programs need to provide the MAERB with documentation when responding to either an Onsite Survey Report or a Progress/Probation Report. This document provides an overview of how to best organize the electronic information effectively. We have focused on the most commonly cited standards and the most commonly requested documentation.

Please remember that you only need to submit material to resolve the specific deficiencies or citations that are listed. We provide a comprehensive overview in this document, but you simply need to look for the Standards that you need to address due to either your MAERB or CAAHEP letter. Feel free to contact your Program Manager at 312/392-0155.

To use this resource effectively, you can use the linked table of contents and click on the CAAHEP Standard. You will then find the guidelines for labeling and organizing the documents for either your Response to the Survey Report (RTSR), progress report, or probation report.

Here are some general guidelines to think about when you are putting together your electronic resources:

1. The materials should be organized by the Standard to make it easy to identify. You can see guidelines for the naming conventions for standards.
2. The electronic organization shouldn't have too many sub-folders, as that becomes too complicated and time-consuming. As a rule, you do not need to put one stand-alone document into its own folder, unless there is only one document needed for a specific standard.
3. The document titles must be significantly abbreviated. You will note rules below to provide you with guidelines.
4. If you decide to combine a large group of documents into a PDF, you need to add bookmarks so that the MAERB Members can easily and efficiently access the material.
5. You will need to adjust the schema depending upon the material submitted, but you can work with a similar logic.
6. There are certain materials that can be pdfed with the individual documents bookmarked for easy access. Avoid making the PDF too large, as it does not transmit well to the MAERB server or to the reviewers.
7. You might be asked to submit the same document for different Standards. In that situation, you will need to provide it again under the appropriate Standard for review.

You will find a visual representation of the organization throughout this discussion to help you "see" the possibilities.

You will put all the information into one folder that is labeled as follows:

Response to Survey Report: YY.MMRTSR
 Progress Report: YY.MMProgRprt
 Probation Report: YY.MMProbRprt

It is required that you submit a cover letter that briefly details your response to each citation.

If you have just a few documents, send them to your MAERB Program Manager as email attachments. Otherwise, you should upload your materials to the MAERB website, using the user ID and password that was previously sent to you by the MAERB staff and following the instructions, "Submitting Documents on the MAERB Website," which is found on the Documents tab at www.maerb.org.

II.A - Program Goals - Program Goals and Outcomes

Folder	II.A
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Type	File/Folder Name	Abbreviated version of requested documentation. Look back at your official CAAHEP Letter or MAERB Report for the complete details.
File	MissSt	<i>Mission statement(s) with explanation</i>
File	PrgGoals	<i>Program Goals</i>
File	NarrChgs	<i>Narrative that details changes</i>

File	CurrChgs	<i>Documents that outline curriculum changes</i>
File	InstCurrMtgs	<i>Minutes of institutional curriculum committee meetings</i>
Folder	AdvMtg	<i>Minutes of Advisory Committee meetings</i>

Files (3)	YY.MMAdv	<i>One file for each meeting</i>
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File	SrvysTmplt	<i>survey tool templates</i>
	SrvysCmpltd	<i>Completed surveys or other assessment data</i>

II.B - Program Goals - Appropriateness of Goals and Learning Domains

Folder	II.B
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Type	File/Folder Name	Abbreviated version of requested documentation. Look back at your official CAAHEP Letter or MAERB Report for the complete details.
File	NarrChgs	<i>narrative that describes how program personnel identify and respond to changes</i>
File	Rstr	<i>Roster of advisory committee</i>
Folder	AdvMtg	<i>Minutes of Advisory Committee meetings</i>

Files (3)	YY.MMAdv	<i>Individual files of advisory minutes—depending on what is requested.</i>
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II.C - Program Goals - Minimum Expectations

Folder	II.C
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Type	File/Folder Name	Abbreviated version of requested documentation. Look back at your official CAAHEP Letter or MAERB Report for the complete details.
File	MinExp	<i>Statement of minimum expectations</i>
File	AddGoals	<i>Statement of additional goals</i>

III.A - Resources – Type and Amount

Folder	III.A
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Type	File/Folder Name	Abbreviated version of requested documentation. Look back at your official CAAHEP Letter or MAERB Report for the complete details.
File	Faculty	<i>Faculty Member</i>
File	ClerStaff	<i>Clerical Staff</i>
File	SuppStaff	<i>Support Staff</i>
File	Curr	<i>Curriculum</i>
File	Finances	<i>Finances</i>

File	Offices	<i>Offices</i>
File	ClsmFac	<i>Classroom Facilities</i>
File	LabFac	<i>Laboratory Facilities</i>
File	StudFac	<i>Student Facilities</i>
File	PractAff	<i>Practicum Affiliations</i>
File	Eqpmnt	<i>Equipment</i>
File	Supplies	<i>Supplies</i>
File	CompRrcs	<i>Computer Resources</i>
File	InstMat	<i>Instructional Materials</i>
File	ContEd	<i>Continuing Education</i>

III.B – Personnel

Folder	III.B
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Type	File/Folder Name	Abbreviated version of requested documentation. Look back at your official CAAHEP Letter or MAERB Report for the complete details.
Folder	ProgDir	Program Director

File	JobDes	<i>Job Description</i>
File	AdminDut	<i>Administrative Duties</i>
File	Narr	<i>Narrative of Service</i>
File	EdThTech	<i>Educational Theory and Techniques Documentation</i>
File	Certificate	<i>Certificate</i>
File	PDwrkbk	<i>Program Director Workbook</i>

Folder	Faculty	<i>Faculty</i>
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Folders (# of Faculty)	LastName.First Initial	<i>Individual Faculty Member</i>
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File	JobDes	<i>Job Description</i>
File	EdorExp	<i>Background in courses Taught</i>
File	EdThTech	<i>Educational Theory and Techniques Documentation</i>
File	Evaluation	<i>Student or Peer Evaluations</i>
File	FacWrkbk	<i>Faculty Workbook</i>

Folder	PractCoord	<i>Practicum Coordinator</i>
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Folders (# of Practicum Coordinators)	LastName.First Initial	<i>Individual Practicum Coordinator</i>
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File	Selection	<i>Selection of practicum sites</i>
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File	OrientMat	<i>Orientation Materials</i>
File	Oversight	<i>Oversight of Practicum Sites</i>
File	Assess	<i>Assessment of Students</i>
File	ProgCurr	<i>Knowledge of Medical Assisting Program Curriculum</i>
File	MedAsst	<i>Medical Assisting Background</i>
File	PCWkbk	<i>Workbook</i>
File	JobDes	<i>Job Description</i>
File	Resume	<i>Resume</i>

III.C.1 - Curriculum

Folder	III.C.1
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Type	File/Folder Name	Abbreviated version of requested documentation. Look back at your official CAAHEP Letter or MAERB Report for the complete details.
File	CrseCat	<i>Course Catalog</i>
File	NarrSeq	<i>Narrative explaining sequencing</i>
File	CurrCrseLst	<i>Curriculum Course List</i>
File	NarrComp	<i>Narrative Competency Completion</i>
Folder (or file)	Syllabi	<i>Syllabus for all listed courses</i>

III.C.2 - Curriculum - Content and Competencies

Folder	III.C.2
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In supplying documentation for the cognitive objectives and the psychomotor and affective competencies of the MAERB Core Curriculum, it is necessary to provide information that indicates the specific objective or competency has an appropriate tool that is being taught and assessed. The psychomotor and affective competencies also need to be tracked to demonstrate student achievement. The documentation requested focuses on those goals. Below is a model to use. You will note that it organizes the material by course. Then you will include all the objectives and competencies that were cited within that course. Within the course folder, you would include the syllabus, the grading policy, the specific assessment tools for each unmet objective or competency, the course roster for the most recently assessed group of students, the gradebook for those students, and the tracking mechanism, if psychomotor and affective competencies were cited. You would include all the applicable courses in separate folders with the same information.

Folder (s)	Course Number & Abbreviated titles	Examples: MA190Admin MA201MdTrm MA211Clin1 MA212Clin2
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File	Syllabus	<i>Syllabus (highlight the specific objectives and/or competencies that were cited)</i>
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File	GrPolCog	<i>Grading Policy (scale and pass score) Cognitive Objectives (might be included on the syllabus)</i>
File	GrPolPsAf	<i>Grading Policy (scale and pass score) Psychomotor and Affective Competencies (might be included on the syllabus)</i>
File	Objective or Competency # (for example, I.C.3)	<i>Blank Assessment Tool</i>
File	Objective or Competency # (for example, I.C.9)	<i>Blank Assessment Tool</i>
File	Objective or Competency # (for example, I.P.2)	<i>Blank Assessment Tool</i>
File	Objective or Competency # (for example, I.P.4)	<i>Blank Assessment Tool</i>
File	Objective or Competency # (for example, I.A.3)	<i>Blank Assessment Tool</i>
File	CrseRoster	<i>Course Roster</i>
File	Grdbk	<i>Gradebook (highlight the specific exams and/or exercises in which the objectives and/or competencies were assessed.)</i>

Folder	CompCklists	<p>Required tracking mechanism if there are psychomotor and/or affective competencies (highlight the specific competencies that were cited.)</p> <p>Note: The tracking mechanism can be pdfed into one file, but they will need to be bookmarked by student.</p>
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File	Student Last Name.First Initial	<i>Individual Tracking Mechanism</i>
File	Student Last Name.First Initial	<i>Individual Tracking Mechanism</i>

File	Student Last Name.First Initial	<i>Individual Tracking Mechanism</i>
File	And so on	<i>Individual Tracking Mechanism</i>

III.C.3 - Curriculum – Practicum

Folder	III.C.3
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Type	File/Folder Name	Abbreviated version of requested documentation. Look back at your official CAAHEP Letter or MAERB Report for the complete details.
File	Superv	<i>How students are supervised</i>
File	PrctAgr	<i>Template of Practicum Agreement</i>
File	NarrComp	<i>Narrative about practicum completion</i>
File	StHand	<i>Student Handbook</i>
File	CrseCat	<i>Course Catalog</i>
File	StCat	<i>Student Catalog</i>
File	CrseRoster	<i>Course Roster</i>
Folder	PrctTmeSht	<i>Practicum Time Sheet for each student</i> Note: The Practicum Time Sheets can be pdfed into one file, but they will need to be bookmarked by student.

File	Student Last Name.First Initial	<i>Individual Time Sheet</i>
File	Student Last Name.First Initial	<i>Individual Time Sheet</i>
File	Student Last Name.First Initial	<i>Individual Time Sheet</i>
File	And so on	<i>Individual Time Sheet</i>

III.D - Resource Assessment

Folder	III.D	Resource Assessment
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Files	YY.MMResAss	
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IV.A.1 - Student Evaluation - Frequency and Purpose

Folder	IV.A.1
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Type	File/Folder Name	Abbreviated version of requested documentation. Look back at your official CAAHEP Letter or MAERB Report for the complete details.
File	NarrGrdng	<i>Narrative explaining grading policies and practices</i>
Folder	Grdbks	<i>Gradebook</i>

File	Course Number & Abbreviated titles Examples: MA190Admin MA201MdTrm MA211Clin1 MA212Clin2	<i>Gradebook for specific course</i>
File	Course Number & Abbreviated titles	<i>Gradebook for specific course</i>
File	Course Number & Abbreviated titles	<i>Gradebook for specific course</i>

Folder	Syllabi	<i>Requested Syllabi</i>
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File	Course Number & Abbreviated titles Examples: MA190Admin MA201MdTrm MA211Clin1 MA212Clin2	<i>Syllabus for specific course</i>
File	Course Number & Abbreviated titles	<i>Syllabus for specific course</i>
File	Course Number & Abbreviated titles	<i>Syllabus for specific course</i>

IV.A.2 - Student Evaluation – Documentation

Folder	IV.A.2
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Type	File/Folder Name	Abbreviated version of requested documentation. Look back at your official CAAHEP Letter or MAERB Report for the complete details.
File	NarrEval	<i>Narrative about evaluation records</i>

IV.B.1 - Outcomes - Outcome Assessment

Folder	IV.B.1
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In requesting the raw data to match with the reported aggregated data, MAERB traditionally requests the raw data for the admission cohorts for two years in the future, and, as is outlined below, the most effective approach is to organize it by year. There is a sample below of how to organize it by year. In addition, there are times in which information is requested about the program's tracking of students' achievement of the competencies and the raw data supporting that, so there is a template provided for that information.

Type	File/Folder Name	An abbreviated or short version of the requested documentation. Look back at your official CAAHEP Letter or MAERB Report for the complete details.
Folder	YYRawDataARF	<i>Raw data</i>

File	TrackTool	
	You will need to submit a fully updated ARF Tracking Tool	

Folder	CrsRstrs	Trigger Course/Formal Admissions Cohort
	NOTE: If there is only one admission cohort per year, the submission could just be a file.	

File	MM.YYCrsRstr	<i>Course Roster for specific cohort</i>
File	MM.YYCrsRstr	<i>Course Roster for specific cohort</i>
File	MM.YYCrsRstr	<i>Course Roster for specific cohort</i>
File	And so on	<i>Course Roster for specific cohort</i>

Folder	EmplSurv	<i>Employer Surveys</i>
	Note: The employer surveys need to be organized by year of graduation.	

Note: The Employer Surveys can be pdfed into one file, but, if so, they will need to be bookmarked by individual student.

Folder	YYYYGrads	
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File	Student Last Name.First Initial	<i>Individual Survey</i>
File	Student Last Name.First Initial	<i>Individual Survey</i>
File	Student Last Name.First Initial	<i>Individual Survey</i>
File	And so on	<i>Individual Survey</i>

If the student name is not provided on the completed survey, you can name the files as follows: Stud1, Stud2, Stud3, Stud4 and so on.

Folder	YYYYGradst	
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File	Student Last Name.First Initial	<i>Individual Survey</i>
File	Student Last Name.First Initial	<i>Individual Survey</i>
File	Student Last Name.First Initial	<i>Individual Survey</i>
File	And so on	<i>Individual Survey</i>

Folder	GradSurv	<i>Graduate Surveys</i>
	Note: The graduate surveys need to be organized by year of graduation.	

Folder	YYYYGrads	<i>Graduate Surveys</i>
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Note: The Graduate Surveys can be pdfed into one file, but, if so, they will need to be bookmarked by student.

File	Student Last Name.First Initial	<i>Individual Survey</i>
File	Student Last Name.First Initial	<i>Individual Survey</i>
File	Student Last Name.First Initial	<i>Individual Survey</i>
File	And so on	<i>Individual Survey</i>

Folder	YYYYGrads	
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File	Student Last Name.First Initial	<i>Individual Survey</i>
File	Student Last Name.First Initial	<i>Individual Survey</i>
File	Student Last Name.First Initial	<i>Individual Survey</i>
File	And so on	<i>Individual Survey</i>

If the student name is not provided on the completed survey, you can name the files as follows: Stud1, Stud2, Stud3, Stud4 and so on.

As long as the top two years of Exam and Job Placement data (for the most recent ARF) are included and fully updated on the program's ARF Tracking Tool, no additional Exam or Job Placement data is required.

File	GradList	<i>Listing of Graduates for the full five years on the Graduation Year Data tab of the most recent ARF, including separate fields for Last Name, First Name, the 4-digit year of graduation, and the month & year of admission</i>
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File	NarrTrckng	<i>Narrative explaining tracking mechanism and trigger course</i>
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Folder	Course Number & Abbreviated titles Examples: MA190Admin MA201MdTrm MA211Clin1 MA212Clin2	<i>Tracking Mechanisms organized by course number.</i>
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File	Student Last Name.First Initial	<i>Individual Tracking Mechanism</i>
File	Student Last Name.First Initial	<i>Individual Tracking Mechanism</i>
File	Student Last Name.First Initial	<i>Individual Tracking Mechanism</i>
File	And so on	<i>Individual Tracking Mechanism</i>

V.A – Publications and Disclosure

Folder	V.A
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Type	File/Folder Name	Abbreviated version of requested documentation. Look back at your official CAAHEP Letter or MAERB Report for the complete details.
File	StudCat	<i>Student (College)Catalog</i>
File	CatAdd	<i>Catalog Addendum</i>
File	FacHndbk	<i>Faculty Handbook</i>
File	StdntHndbk	<i>Student Handbook</i>
File	PromLit	<i>Promotional Literature</i>
File	NarrAch	<i>Student/Graduate Achievement</i>

V.B - Lawful and Non-discriminatory Practices

Folder	V.B
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Type	File/Folder Name	Abbreviated version of requested documentation. Look back at your official CAAHEP Letter or MAERB Report for the complete details.
File	StudCat	<i>Student (College)Catalog</i>
File	CatAdd	<i>Catalog Addendum</i>
File	FacHndbk	<i>Faculty Handbook</i>
File	StdntHndbk	<i>Student Handbook</i>
File	FacGrvPol	<i>Faculty Grievance Policy</i>
File	NarrFac	<i>Narrative explaining faculty grievance policy</i>

V.C – Safeguards

Folder	V.C
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Type	File/Folder Name	Abbreviated version of requested documentation. Look back at your official CAAHEP Letter or MAERB Report for the complete details.
File	SftyPol	<i>Safety Policies</i>
File	ImageEquip	<i>Photographs of equipment</i>
File	RcptEquip	<i>Receipts of equipment</i>
File	ActEduc	<i>Programs Activities are educational</i>
File	StdntAct	<i>Students are not used as staff</i>

V.D - Student Records

Folder	V.D
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Type	File/Folder Name	Abbreviated version of requested documentation. Look back at your official CAAHEP Letter or MAERB Report for the complete details.
File	AdmPol	<i>Admission Policy</i>
File	AdvPol	<i>Advisement Policy</i>
File	CnsIngPol	<i>Counseling Policy</i>
File	EvalPol	<i>Evaluation Policy</i>
File	NarRet	<i>Narrative Retention of Student Records</i>

V.F – Agreements

Folder	V.F
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Type	File/Folder Name	Abbreviated version of requested documentation. Look back at your official CAAHEP Letter or MAERB Report for the complete details.
File	CrsRstr	<i>Course Roster of most recently assessed practicum students</i>
Folder	ActAffAgr	<i>Active Affiliation Agreement</i>

File	Student Last Name.First Initial	<i>Individual Affiliation Agreement</i>
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File	Student Last Name.First Initial	<i>Individual Affiliation Agreement</i>
File	Student Last Name.First Initial	<i>Individual Affiliation Agreement</i>
File	And so on	<i>Individual Affiliation Agreement</i>